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The Fourth Asian Conference on Psychology and the Behavioral Sciences

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Held at The Rihga Royal Hotel & The Osaka International Conference Center
Osaka, Japan

Certificate of Oral Presentation

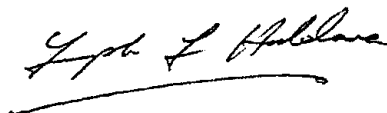

Alimatus Sahrah
(Mercu Buana Yogyakarta University, Indonesia)

has presented the paper entitled:

Collaborative Conflict Resolution Strategy, Emotional Maturity, and Subjective Well-being on the Nurse

This is to confirm that Alimatus Sahrah (0370), having presented the above paper, actively participated in The Fourth Asian Conference on Psychology and the Behavioral Sciences, and thereby contributed to the academic success of the event.

Please contact me for any further details.



Dr. Joseph Haldane
Executive Director
The International Academic Forum



COLABORATIVE CONFLICT RESOLUTION STRATEGY, EMOTIONAL MATURITY AND SUBJECTIVE WELL-BEING OF THE NURSE

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Nurses are the spearhead of medical services at the hospital, so their Subjective Well-Being (SWB) becomes very important to consider for improving the quality of patient care there. The complexity of the situations and conditions of service in hospitals, make many problems easily lead to conflict. That's why nurses SWB may be low, especially if the nurses themselves also lack the emotional maturity. The purpose of this study is to determine the role Collaboative Conflict Resolution Strategy (CCRS), which is used by supervisor, and Emotional Maturity (EM) on the formation of SWB on nurse. Research data collection use SWB scale, EM scale, and the scale of CCRS supervisors. The subjects are 82 nurses consist of 78 women and 4 men. By using statistical analysis of Multiple Regression can be concluded that there is influence CCRS used by supervisors, and emotional maturity on the formation of SWB on nurse with multiple regression coefficient $R = 0.706$ ($p < 0.01$). CCRS contribution to SWB is 39.4 %, while the emotional maturity is 10.4 %.

Keywords: Subjective Well-Being, Collaboative Conflict Resolution Strategy, Emotional Maturity, Nurse